



## Privacy Policy for Full Circle End of Life Matters

**Effective Date: 28 June 2024**

At Full Circle End of Life Matters, we are committed to protecting your privacy and ensuring the confidentiality of your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect your data.

### Information We Collect

- **Personal Information:** Name, contact details (email, phone number), and any other information you provide during consultations or through our website.
- **Health Information:** Any details shared about your health, medical conditions, or end-of-life preferences.

### How We Use Your Information

- **Service Provision:** To provide personalized end-of-life doula services.
- **Communication:** To respond to inquiries, schedule appointments, and provide updates related to our services.
- **Improvement:** To enhance our services based on feedback and interactions.

### Information Sharing and Disclosure

We do not sell, trade, or rent your personal information to others. We may share information:

- **With Consent:** When you provide explicit permission.
- **Legal Requirements:** If required by law or to protect the rights and safety of our business and clients.

### Data Security

We implement appropriate security measures to protect against unauthorized access, alteration, disclosure, or destruction of your personal information.

### Your Rights

- **Access:** You have the right to request a copy of the information we hold about you.
- **Correction:** You can ask us to correct any inaccuracies in your personal information.
- **Deletion:** You may request the deletion of your personal information, subject to legal and contractual obligations.

## **Contact Us**

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

- Email: [anne@fullcirclematters.com.au](mailto:anne@fullcirclematters.com.au)
- Phone: 0439021758

## **Changes to This Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

By using our services, you agree to the terms of this Privacy Policy.